

Annexure-A (Dental Specialist)

Terms and conditions for empanelment of Dental Specialists

1. The empanelment shall be valid for a period of 3 years w.e.f. 01.04.2021 to 31.03.2024 subject to satisfactory services.
2. The empanelment is for rendering admissible dental treatments to beneficiaries (employees, retired employees and their dependents) of ONGC Ltd. on credit (cashless) basis. The list of admissible dental procedures is placed at Annexure-B
3. The ONGC Medical beneficiaries will carry reference letter issued from Medical Section, ONGC, Tripura Asset, Agartala which will be retained by the doctor for claim to ONGC Ltd.
4. No Credit facility shall be provided without referral letter issued from Medical Section, ONGC, Tripura Asset, Agartala.
5. In case of emergency or at odd hours/Sundays/holidays, if it is not possible to issue the referral letter, necessary treatment/service shall be rendered to ONGC Medical beneficiaries at the applicable empanelment rates against direct payment by the patient. ONGC will not be responsible for non-payment of any charges by the patient.
6. Consultation and procedure charges as approved by the ONGC Ltd. based on recommendations of the concerned committee shall be applicable.
7. The approved schedule for consultation and procedure charges shall be intimated along with letter of empanelment. For other admissible procedures not mentioned in the schedule and performed at the clinic, 80% of the latest available rates of Sir Gangaram Hospital, Delhi shall be applicable.
8. One consultation reference shall be valid throughout the course of the treatment for any number of consultations for the complaint for which the patient is referred and subsequently references for only the procedures shall be issued as prescribed and necessary.
9. The empanelled specialist shall not refer ONGC beneficiary to other non-empanelled specialist for consultation/treatment or non-empanelled diagnostic center except in case of unforeseen emergencies.
10. Prescription for the medicine shall be issued for maximum period of one month at each consultation.
11. The empanelled specialist shall not compel/force ONGC beneficiary to take any specific brand of prescribed medicine.
12. Empanelled specialist shall submit the monthly bill within 1st week of subsequent month along with reference slips in original duly signed by the patients. Soft copy of the bill in excel format shall also be submitted via available medium.
13. Payment shall be made through electronic mode against valid claim within one month from the date of receipt of the bills.
14. ONGC Ltd. reserves the right to terminate the empanelment at any time without raising any reason.
15. Empanelment shall be subject to acceptance of the terms and conditions and approved rates schedule and eligibility and decision of ONGC Ltd. in this regard shall be final.

Date:

Signature of Doctor